## 服務中心資訊 SERVICE CENTRE INFORMATION



九龍九龍灣啟祥道20號大昌行集團大廈3樓 3/F, DCH Building, 20 Kai Cheung Road, Kowloon Bay, Kowloon

Tel.: 2768 2215

辦公時間 Office Hours

星期一至五 : 8:00 am - 7:00 pm

Monday - Friday

星期六 : 8:30 am - 5:30 pm

Saturday

星期日及公眾假期:休息 Closed

Sunday & PH

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# **電動車** 定期保養 服務計劃

**Electric Vehicle**Maintenance Package



**DCH**MOTORS 大 昌 行 汽 車



### 電動車定期保養服務

Regular Maintenance Service For Your Electric Vehicle

定期保養能增加座駕的耐用及安全程度,更能省卻不必要的維修時間。 大昌行汽車服務中心為車主提供三款全面的定期保養服務方案,照顧到您的電動車每一個細節,對各系統作詳細的檢查及調教,讓您得到最全面的保養服務,真正做到簡單、經濟及省時。

Regular maintenance can increase the durability and safety of your vehicle while saving you unnecessary repair time. Dah Chong Hong Motor Service Centre offers three comprehensive regular maintenance service plans that cater to every detail of your electric vehicle. We conduct detailed inspections and adjustments on each system, ensuring you receive the most comprehensive maintenance service that is truly simple, cost-effective, and time-saving.

雖然電動車與一般汽油車的結構有所不同,但電 動車亦需要進行定期保養及檢查,以增加電池的 耐用性。全面檢查的內容包括:

Regular maintenance service is crucial for extending the battery life of your electric vehicle. A comprehensive inspection includes:

◆ 電動車系統 EV System

∮ 傳動系統 Powertrain System

#### 服務承諾 Workmanship Guarantee

大昌行汽車維修中心一向注重品質,我們不但選用原廠零件以確保質素,更提供保養後 6 個月或5,000 公里之滿意保証。

In addition to the assured quality of genuine parts, you are promised Workmanship Guarantee for 6 months or 5,000km that cannot be found elsewhere.

#### 預算易定期保養服務

Smart-In-One Regular Maintenance Service

廠方建議每 5,000 公里或 6 個月進行一次檢查 (以先到者為準)。

It is recommended for service check in every 5,000km or 6 months (whichever comes first).

#### 價目表 Price List

型號 Model	價錢 Price
NETA AYA	HK\$2,050
NETA X	HK\$2,800

# 購買多套服務券尊享折扣優惠 Special Privilege for Volume Purchase

同時購買兩套預算易定期保養服務,即可享有9折優惠!

Enjoy a 10% discount when you purchase two sets of regular maintenance services!

#### 價目表 Price List

型號 Model	價錢 Price		
NETA AYA	HK\$3,690 / 2套		
NETA X	HK\$5,040 / 2套		

#### 定期保養服務檢查項目

#### A. 電動系統

- 檢查充電接口
- 檢查充電接口封膠
- 檢查冷卻系統
- 檢查及補充冷卻液
- 檢查及調校冷卻液混合比重 (冷卻系統)
- 檢查暖氣系統
- 檢查及補充暖氣系統液量
- 檢查及調校冷卻液混合比重 (暖氣系統)
- NETA 電腦診斷鋰電池狀況
- NETA 電腦診斷電動系統主要組件狀況

#### B. 傳動系統

- 檢查及補充減速箱油
- 檢查萬向節頭及摩冚有否漏油及損壞

#### C. 制動系統

- 檢查制動片及制動碟/鼓
- 檢查制動系統漏油及損壞
- 檢查制動系統、總泵、分泵漏油及損壞
- 清潔及調校制動器包括手掣行程
- 檢查及補充制動液

#### D. 轉向系統

- 檢查軑呎節頭虛位及膠冚
- 檢查轉向臂節頭

#### E. 電器系統

- 檢查及補充12V電池液
- 廠方指定診斷儀檢查電池儲電量
- 檢查全車電器設施
- 檢查空調系統
- 檢查及清潔冷氣隔
- 檢查及測試車頭燈設定
- NETA 電腦診斷鋰電池狀況

#### F. 其他

- 檢查各洗滌器噴水情況
- 檢查及補充玻璃洗滌水
- 檢查水撥運作情況
- 檢查全車水喉及油管狀態
- 檢查漏油及漏水現象
- 檢查輪胎狀態、氣壓及如有需要調胎 (\*包括後備輪胎)
- \*檢查補胎液及充氣泵
- 檢查安全帶、扣回索器、固定點及調較點
- 檢查所有門、頭尾冚較位,如有需要加油
- 檢查防盜系統
- 清洗車底
- 路試及品質檢定

#### **Regular Maintenance Service Inspection Items**

#### A. EV SYSTEM

Inspect charging port

Inspect charging port rubber cap

Inspect cooling system

Inspect & replenish cooling system coolant

Check & correct coolant mixture ratio (cooling system)

Inspect heating system

Inspect & replenish heating system coolant

Check & correct coolant mixture ratio (heating system)

Check Lithium-ion EV battery by NETA diagnostic equipment

NETA diagnostic equipment check the main components of EV system

#### B. REDUCTION GEAR SYSTEM

Inspect & replenish reduction gear oil

Inspect CV joints & boots for leaks & damage

#### C. BRAKE SYSTEM

Check brake pads & disc/drums

Check brake system for leaks & damage

Inspect brake system, master & wheel cylinders for leaks & damage

Clean & adjust brakes including parking brake travel

Inspect & replenish brake fluid

#### D. STEERING SYSTEM

Inspect tie rod end play & dust boots

Inspect steering knuckle ball joint

#### E. ELECTRICAL SYSTEM

Check & replenish 12V battery electrolyte

Inspect 12V battery capacity by Battery Tester

Inspect all electrical devices operation

Inspect air conditioner

Inspect & clean air conditioner filter

Inspect headlight setting with head lamp tester

Check Lithium-ion EV battery by NETA diagnostic equipment

#### F. MISCELLANEOUS

Inspect windshield glass washer & headlamp washer nozzle operation & condition

Inspect & replenish windscreen fluid

Inspect wiper operation & condition

Inspect condition of all water hose, hydraulic pipes

Inspect leakage of oil & water

Inspect tyre condition, pressure & tyre rotation if necessary (\*Including spare tyre)

\*Inspect tyre sealant & air compressor

Inspect seat belts, buckles, retractors, anchors & adjusters

Lubricate all hinges (door, hood, trunk), if necessary

Inspect alarm system

Under chassis cleaning

Road test and final quality check

\*If applicable

我們提供不同的原廠定期保養服務計劃,讓您無懼價格調整,省卻每次支付維修費用之不便,讓財政上更有預算。 We offer various regular maintenance packages, allowing you to be worry-free about price adjustments and eliminating the inconvenience of paying for repairs each time. This helps you better manage your finances with a budget in place.

### 智精選定期保養服務計劃

Elite Maintenance Package

智全面定期保養服務計劃 Superb Maintenance Package

原廠定期保養服務次數 No. of regular maintenance services	2年 <b>3</b> 次 times within 2 years		3年 <mark>5</mark> 次 times within 3 years	
型號 Model	價錢 Price		價錢 Price	
NETA AYA	HK\$5,200		HK\$8,200	
NETA X	HK\$7,140		HK\$11,200	
SP	免費拖車服務 Free Towing Serivce	<b>2</b> 次 Times	免費拖車服務 Free Towing Serivce 免費車廂臭氧抗菌服務	3次 Times
額外槽遇	免費車廂臭氧抗菌服務 Free Ozone Treatment Service	1次 Time	Free Ozone Treatment Service 車身噴油服務買一送一優惠 Body Paint Service Buy-1-Get-1-Free	3次 Times 1次 Time
報刊管理 Complimentary Privileges	輪胎修補服務 Type Puncture Pepair Service	無限次 Unlimited	輪胎修補服務 Type Puncture Pepair Service	無限次 Unlimited

以上計劃適合車齡達6個月或以上

The above packages are suitable for vehicles aged 6 months or above

#### 電動車定期保養服務計劃條款及細則

- 1. 服務只包括有關服務項目的人工、指定零件及物料費用
- 2. 服務不可兌換現金
- 3. 服務不可轉讓予其他車輛
- 4. 廠方建議每6個月或5.000公里回廠檢查一次,以先到者為準
- 5. 價格如有更改,不作另行通知

#### 有關【預算易定期保養服務】:

- 1. 【預算定期易保養服務】券於購買日起計三年內有效
- 2. 如購買額外四套或以上【預算定期易保養服務】券,所有服務券會以新購買日 起計四年內有效;如購買額外五套或以上,所有服務券會以新購買日起計五年 內有效, 如此類推

#### 適用於相關服務【額外禮遇】:

- 1. 拖車服務只會將車輛拖送到最就近之大昌行汽車服務中心進行維修, 不會送到其他地點
- 2. 拖車服務只適用於香港境內(限制區/禁區/封閉道路除外)
- 3. 拖車服務相關停車場費用,托輪等費用及附加費用將另行收費
- 4. 此拖車服務的有效期與服務券相同,而未享用的拖車服務於服務券有效期完結 後一併作廢而不作任何補償

#### 【車身噴油服務折扣】:

- 1. 優惠不包括車身矯正、拆卸及再安裝
- 2. 不適用於保險索償項目
- 3. 優惠只適用於單一幅車身噴油服務

#### 無限次免費【輪胎修補服務】:

- 1. 有效期與服務券相同
- 2. 每次服務需另外繳付廢物處置費

如有任何爭議,大昌貿易行汽車服務中心有限公司保留最終決定權

#### Terms and Conditions of Electric Vehicle Maintenance Service

- 1. Service includes the labour charges, specified parts and materials
- 2. Service is non-refundable
- 3. Service is non-transferable
- 4. It is recommended to return your car to Dah Chong Hong Motor Service Centre for service check in every 6 months or 5,000km, whichever comes first
- 5. The price is subject to change without prior notice

#### About "Smart-In-One" Regular Maintenance Service:

- 1. "Smart-In-One" Regular Maintenance Service coupon is valid for 3 years from the date of nurchase
- 2. Coupons are valid for 4 years from the new date of purchase upon additional purchase of four or more "Smart-In-One" Regular Maintenance service coupons, while coupons are valid for 5 years from the new date upon additional purchase of five or more, and

#### About "Complimentary Privileges" on applicable Service Packages:

- 1. The towing service will only tow the vehicle to the nearest Dah Chong Hong Motor Service Centre for repair and will not deliver it to other locations
- 2. Towing is only applicable within Hong Kong territory (Exclusion of restricted zone/ prohibited zone/ closed road)
- 3. Towing related fees such as car park, dolly and any additional charges will be charged separately
- 4. The validity of this towing service will be identical to the validity of the service coupon, unredeemed towing service will be voided with no refund arranged

#### For the "Car Body Paint Service Discount":

- 1. Panel work, dismantle and installation are not included
- 2. Not applicable to insurance claim
- 3. Discount is only applicable to a single panel of Car Body Paint service

#### For the Unlimited Complimentary "Tyre Puncture Repair Service":

- 1. The validity of the service will be identical to the validity of the service coupon
- 2. A Waste Disposal Fee will be charged for each time of service

In case of any disputes, the decision of Dah Chong Hong Motor Service Centre will be final